

Indigenous Housing Revitalization Project

Good Neighbour Plan

11240 - 96 Street NW Edmonton

Our Mission

In partnership with Canada Mortgage and Housing Corporation, the Government of Alberta, and the City of Edmonton, a new accessible and affordable housing development will be built at 11240 – 96 Street NW to help mitigate a critical housing shortage in Edmonton. Our goal is to rebuild affordable homes and create healthy inclusive neighbourhoods.

Our new energy efficient, highly adaptable, and accessible homes will integrate seamlessly with the neighbourhood. These new green-build homes will revitalize the neighbourhood and respect the mature community's sentiments.

We are proposing a one-bedroom home, a barrier-free one-bedroom home, and two two-bedroom affordable homes on this property to accommodate the housing needs of four Indigenous families. These homes will be equipped with geothermal heating, cooling technology.

Key Stakeholders

It is essential to identify the key stakeholders who will support our project's success. Our key stakeholders are:

- Canada Mortgage and Housing Corporation
- Government of Alberta
- The City of Edmonton
- Métis Nation of Alberta
- The Neighbourhood (Residents within 60 metres of our property)

Community Engagement and Good Neighbour Plan

At Métis Urban Housing Corporation we always place the family's needs first. We treat our families and neighbours with respect, honesty, openness, and inclusion.

Métis Urban Housing Corporation and the builder, McJane Homes, will create a working relationship with the community that is responsive to the surrounding neighbourhood's needs.

Community engagement goals:

- Rebuild and strengthen a trustworthy relationship with the community and promote a safe and healthy neighbourhood.
- Answer queries that influence the development process such as:
 - Abatement and demolition process
 - Length of the construction period
 - Security of the area
 - Temporary road closure and parking concerns



- Waste management
 - Noise control
 - Contact information to mitigate problems for a successful construction plan.
- Inform our commitment to being a good neighbour by treating neighbours and their property with respect and responding to their concerns.
 - Collect feedback from various stakeholders on the proposed development and demonstrate its implementation.
 - Understand the stakeholders' needs and offer a safe place to provide fair and impartial information.
 - Formulate resolutions for community concerns, if any.
 - Build relationships with stakeholders to support development.
 - Provide stakeholders with opportunities to give meaningful and objective input.
 - Execute an open, impartial, and respectful engagement.

Eligibility:

The purpose of Métis Urban Housing Corporation is to provide affordable housing units to low-income Indigenous families whose income falls under the Income Thresholds issued by the government of Alberta. To be eligible for housing, these individuals must meet the following:

- 18+ years old
- Meet the criteria for supportive housing as identified by a designated assessment tool
- Income cannot exceed the Income Thresholds issued by the government of Alberta

Issue Resolution:

Métis Urban Housing Corporation and McJane Homes are committed to working with the community to address all complaints and concerns. For any comments or to provide feedback, please email:

communityengagement@metishousing.ca

Resolution Timelines:

If there is an issue or complaint that a community member would like to bring forward, Métis Urban Housing Corporation has committed to the following resolution process:

1. Complaint Received: Within one business day of receiving a complaint or concern from the community, Métis Urban Housing's project team will collaborate internally to develop a response plan.
2. Response: Unless it is an emergency, Métis Urban Housing will connect with the complainant within two business days to establish a meeting to discuss the concern further or a resolution to address the concern. All emergencies will be handled immediately upon receiving such information.
3. Follow Up: Within 10 business days, Métis Urban Housing will follow up to ensure the plan is implemented with established responsibilities and timelines for resolution.

Protected



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4. Review: Within four weeks of the implemented action items, Métis Urban Housing will follow up with the complainant to review the success and identify any additional barriers or concerns. We will also share all concerns and comments collected from stakeholders.